

Chrome OS Knowledge Base

Hard Reset

Samsung Series 5 Chromebook

1. Turn off your Chromebook.
2. Remove the power adapter.
3. Using a paperclip or similar object, press into the hole at the bottom of the Chromebook.
4. Hold the paperclip in place while reconnecting the power adapter.
5. Turn on your Chromebook.

Soft Reset

Samsung Series 5 Chromebook

1. Go to the login screen
2. Key in **CTRL + ALT + Shift + R**
3. Click **Powerwash**
4. Click **OK**

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